

Enterprise IT Operations · Cybersecurity
Governance · Cloud & SaaS Strategy

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Stephen Smith

Senior IT & Security Leader | Acting CISO
Enterprise IT Operations | Cybersecurity
Governance | Cloud & SaaS Strategy

Summary

Director-level IT and cybersecurity leader serving as Acting CISO for a globally distributed media and streaming organization. Own enterprise IT operations, security governance, cloud risk, and SaaS portfolio strategy across a \$2M+ technology budget. Known for building operational maturity in growth-stage environments by formalizing controls, strengthening vendor oversight, and aligning executive leadership around scalable, risk-aware technology decisions.

EXPERIENCE

5&2 Studios (The Chosen).

Senior IT & Security Leader (Acting CISO) | 2024–Present

- Own enterprise IT and cybersecurity strategy across corporate and production environments.
- Lead modernization of governance including change management, access control, and vendor risk review.
- Direct incident response and vulnerability management with Arctic Wolf and CrowdStrike.
- Govern AWS infrastructure, DNS, CDN edge services, and enterprise SaaS ecosystem.
- Lead IAM strategy across Google Workspace, Slack, Jamf, Zoom, Asana, NetSuite.
- Manage \$2M+ IT budget aligned to risk reduction and operational scale.
- Partner with executive leadership, finance, and legal on security and vendor oversight.
- Design and lead DR, backup strategy, and business continuity planning.

Madwire / Marketing360.

IT Manager | Infrastructure & Security | 2010–2023

- Designed and secured enterprise network architecture (Cisco Meraki, ASA/MX, Azure).
- Implemented layered security controls and strengthened access governance.
- Led IT operations modernization for high-growth environment.
- Managed hybrid Windows, MacOS, Linux, and cloud systems.

Core Expertise

Technology

Certifications

- CORE EXPERTISE
- Enterprise IT Leadership
- Cybersecurity Program Ownership
- Cloud & SaaS Governance
- Vendor Risk Management
- EDR & Endpoint Security
- Identity & Access Management
- Incident Response
- Operational maturity & process design
- Budget & Executive Alignment

AWS
CrowdStrike
Arctic Wolf
Google Workspace
Slack Enterprise
Jamf
Zoom
Asana
NetSuite
Cisco Meraki

ISC² CC
CompTIA Security+ CE
CISSP Candidate

Education

DeVry University — Coursework toward Associate Degree, Computer Information Systems